

# SAND CREEK INTERNET



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## **Policy Against Copyright Infringement**

Copyright infringement most commonly involves the possession, downloading, or sharing of electronic copies of music, movies, or videos without the permission or approval of the copyright holder. To protect their interests, copyright holders frequently monitor websites and other popular download locations to record the title, date, and Internet Protocol (IP) address associated with infringing activity.

It is the policy of our company to discourage the use of its network and services to download materials in violation of copyright, trademark, or other intellectual property laws.

Based on the IP address involved, the copyright holder determines the Internet Service Provider (ISP) that manages the IP address and sends them a notice describing the event. When we receive such notice, we determine what customer was assigned the IP address at the date (s) and time (s) listed in the notice (s). We only track IP address assignments and not how or where the IP address is used. We do not monitor or track customer activity on the internet. We can provide that notice to the customer upon request.

If we are able to identify a customer with the IP address, we will contact the customer so they are aware of the allegation (s) of copyright infringement, the customer's internet service is disconnected, and we will reconnect service once the customer contacts the business office and is made aware of the situation. We advise the customer that they need to prevent the activity and remove the material from any device it was downloaded on. There is a \$50.00 fee for customers disconnected for Copy Right Infringement the first time. Second offense is \$75.00 and any after that is \$100.00 per offence. We do not release a customer's identity to the copyright holder unless we are required to do so by a court order or subpoena.

If the customer feels that a mistake has been made or that the copyright for the material mentioned is not being infringed upon, they may file a counter-notification with the copyright holder or work with them directly. The copyright holders contact information is included in the suspension email. Sand Creek Telephone cannot negotiate on the copyright holder's behalf.

Customers may wish to seek legal advice from an attorney if they receive a copyright infringement notice.